\$255 ASSESSED 1 1		E PHILIPPINE INC. Mesa, Calamba City, Laguna	INVESTIGA	TION REPORT	FORM (IRF)			
Telephor	ng Road LISP 11, Brgy, La ne No. (049) 545-7166 to ((049) 545-6302		Inhouse Detection Customer Claim					
	(0.5) 0.00 0.00	i /	Control No.: IRF-23-06-0	056 Date Issued: 26-Jun-23				
ustomer	EPPI		Attention To	NOEMI CEPEDA				
em Code	5162982-00	i	Department KPLIMA- PRODUCTION					
em Description	LOUVRE 2 MC	X ICB FOR ASIA; C	Date of Detection 26-Jun-22					
ob Order Number	38883		Section Detected INLINE QA					
	ILLUSTRATION OF	THE PROBLEM	Major	Minor				
			Lot Quantity (pcs.)	Reject Quantity (pcs.)	Reject Percentage			
			1,198	174	14.52%			
			Nature of Defect:					
EPSON total				PEEL OFF				
	ji dan							
			ITEM SHOULD BE IN GOOD CONDITION; NO OCCURRENCE OF PEEL OFF					
Better 100 Amerika P Bra	est est		Actual:					
1	Section 1		PEEL OFF ENCOUNTERED ON THE INNER PORTION OF THE ICB (PLEASE SEE ATTACHED PICTURE)					
NO. OF OCC	URRENCE	DISPOSITION	AREA OF OCC	URRENCE / ORIGIN	CONTENT			
First		Hold	Slotter	Gluing	Material			
Recurrence		Special Acceptance	EQOS	Vertical	Dimension			
No.:		For Rework	Diecut	Others:	Appearance			
Date:		Reject / Disposal	Detaching		Process / Method			
Issue	ed by	Checked by	Approved	by	Received by (Receiving Section)			
				- For Enocuin				
C. Arevaio QA-IE Staff		Magsino .			N. Cepeda			
		QA-Supervisor	QA Asst. Ma	nager	Head/ Supervisor			
		I, INVESTIG	ATION / ANALYSIS					
DIRECT CAU	SE: (Analyze the reaso	on of occurrence, why it happened?)	INDIRECT CAUS	E: (Analyze the reason of occ	urrence, why it leaked?)			
Why 1:			Why 1:					
System / Training Muh 4:			Why 2:					
Why 3:			Why, 3:					
Why 4:			Why 4:					
Why 5:			Why 5:					
Why 1:			Why 1:					
Why 2;			Why 2:					
Why 3:			Why 3:					
May 2: Why 3: Why 4:			Why 4:					
Why 6:			Why 5:					
Why 1:			Why 1:					
Process / Material My 3: Why 4:			Why 2:					
Why 3:			Why 3:					
% 00 Why 4:			Why 4:					
0. Why 5:			Why 5:					

KANEPACKAGE PHILIPPINE INC.

No. 5 Ring Road LISP II, Brgy, La Mesa, Calamba City, Laguna Telephone No. (049) 545-7166 to 69

INVESTIGATION REPORT FORM (IRF)

Location Total Stock NG Total Good M System IP SOPRIENT TIME Design / Total Stock Time Process Process	Fax No. (049) 54	5-6302				exelected was a surprised in the control of the con				
MMIDIATE ACTION Pulsely in a dept is contain femocary correct the justice in human. CORRECTIVE ACTION (volume to a dept is square that the product and happen spikely for the foliation of action of a containing femocary correct the justice in human. Actions to be done to eliminate recuirence. Whis /		A Visit I			FINAL CONC	LUSION				
Sorting Result Location Total Stock NG Total Good Location Total Stock NG Total Good System Design / Total Sortination Signification Design / Total Sortination De	OCCURRENCE ROOTCAUSE						0	UTFLOW ROOTCAUSE		
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Location Total Stock NS Total Good If I Location Total Stock NS Total Good If I Location Total Stock NS Total Good If I Location Time Design / Total Stock NS System Design / Total Stock	IMMEDIATE ACTION: (A	ction to be done to	contain/ temporary	correct the prob!	em found)	CORRECT	and the second section of the sectio		Control was been as a significant to the	Association (Section 1995)
System System Sy	Sorting Result						Actions to be do	ne to eliminate recurrence		Who / Wher
System System System System System System Design / Tools Incorders Reverting Work Quality Process Work Charactering	Loca	illon	Total Stock	NG	Total Good				***	
So Developed to Time Design / Tools Reworking Work Cutefully In QA ROTICAUSE VERIFICATION (To be filled out by QA in-charge) Date Conducted: PIC: Recommendation III. CORRECTIVE ACTION VERIFICATION (To be filled out by QA in-charge) Date Conducted: PIC: Recommendation III. CORRECTIVE ACTION VERIFICATION (To be filled out by QA in-charge) Test Verification of Action [1 Yes [1] No [1 Yes [1] No [1] Yes [1] Yes [1] No [1] Yes [1] No [1] Yes [1] Yes [1] No [1] Yes [1] Ye	M				.,	System				
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III CORRECTIVE ACTION VERIFICATION (To be filled out by QA In-charge) Checked by Date Implemented? Remarks 1st Verification of Action [] Yes [] No 2nd Verification of Action [] Yes [] No 3rd Verification of Action [] Yes [] No Effectiveness of Action [] Yes [] No Mote: If no same defects / problems occurs for 5 consecutive deliveries, corrective action is considered effective / closed. If the same problem occurs within 5 consecutive deliveries or 3rd verification of action still not yet implemented, investigation Report shall be re-issued to the affected department to provide new improvement action. IV. CLOSURE Status: Remarks: Approved by: Process Owner Acknowledgment: (Receiving Section of Action available RM Stocks of SF No Available RM Stocks of SF	II. QA ROOTCAUSE	VERIFICATION	(To be filled o	ut by QA In-0	charge)	Date Conduc	eted:			
Checked by Date Implemented? Remarks 1st Verification of Action [] Yes [] No 2nd Verification of Action [] Yes [] No 3rd Verification of Action [] Yes [] No Effectiveness of Action [] Yes [] No Note: If no same defects / problems occurs for 5 consecutive deliveries, corrective action is considered effective / closed. If the same problem occurs within 5 consecutive deliveries or 3rd verification of action still not yet implemented, investigation Report shall be re-issued to the affected department to provide new improvement action. IV. CLOSURE Status: Remarks: Approved by: Process Owner Acknowledgment: (Receiving Sections of Section 1)		Identified F	Roolcause					Recommendation		
1st Verification of Action [] Yes [] No 2nd Verification of Action [] Yes [] No [] Yes [] No Effectiveness of Action [] Yes [] No [] Yes [] No Note: If no same defects / problems occurs for 5 consecutive deliveries, corrective action is considered effective / closed. If the same problem occurs within 5 consecutive deliveries or 3rd verification of action still not yet implemented, investigation Report shall be re-Issued to the affected department to provide new improvement action. IV. CLOSURE Status: Remarks: Approved by: Process Owner Acknowledgment: {Receiving Section of Secti			III. CORRE	CTIVE ACTIC	ON VERIFICAT	ION (To be fi	lled out by QA In	-charge)		
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Status: Remarks: Approved by: Process Owner Acknowledgment: (Receiving Section of Sectio	Note: If no same defects deliveries or 3rd verificati	/ problems occi on of action still	urs for 5 consec I not yet implem	utive deliverie ented, investi	es, corrective ad gation Report s	ction is considerable that	lered effective / cl ued to the affecte	osed. If the same problem od d department to provide new	curs within 5 o	consecutive action.
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Initial requirement of EPPI= 168 pcs. Still Open No available RM Stocks of SF QA Supervisor QA Asst. Manager Line Leader Department Head Next Plan; Possible December 2023	Status:	Remarks:			Appr	oved by:		Process Owner Acknowled	Igment: (Rece T	iving Section
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